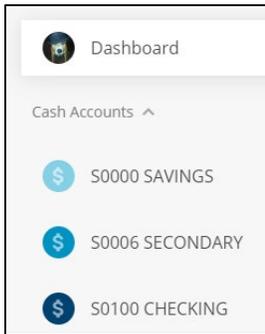


How To Lock/Unlock a Card

This feature allows you to lock or unlock your debit or credit card if you've lost or misplaced it.

Locating your debit card

- From the Dashboard, click or tap on the checking or savings account associated with the card.

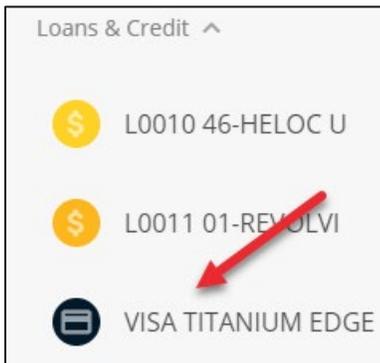


- Click or tap on details & settings.



Locating your credit card

- From the left side of the Dashboard, click or tap on the card you wish to lock or unlock.

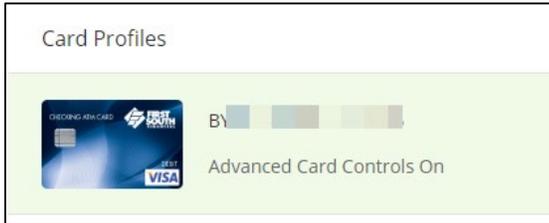


- Click or tap on details & settings.

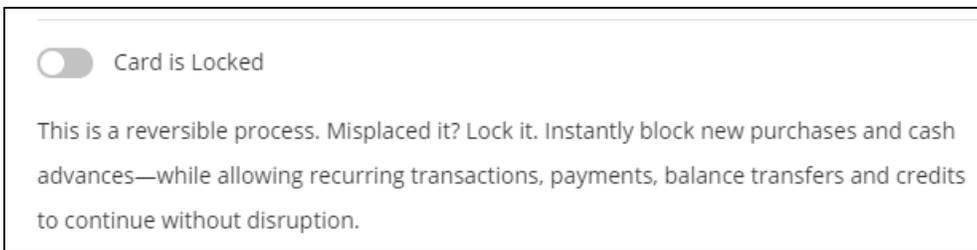
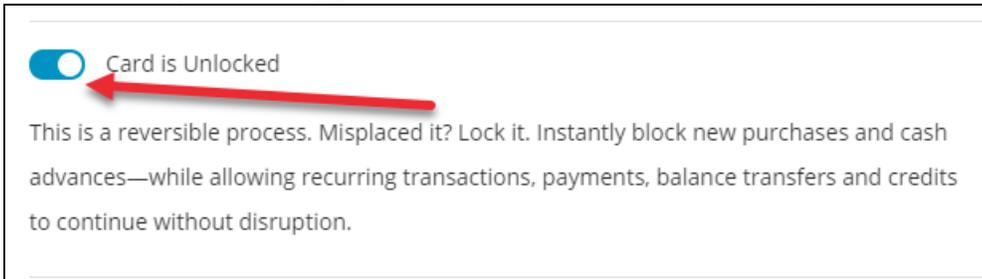


Next steps for both cards:

1. Click or tap on the card that you wish to lock or unlock.



2. Click or tap the toggle switch to lock or unlock your card.



3. A confirmation message will appear at the bottom of your screen that confirms your action.

Your card was unlocked.

Your card was locked.

If you need additional assistance, please contact us at 901-380-7400 and we'll be happy to help.